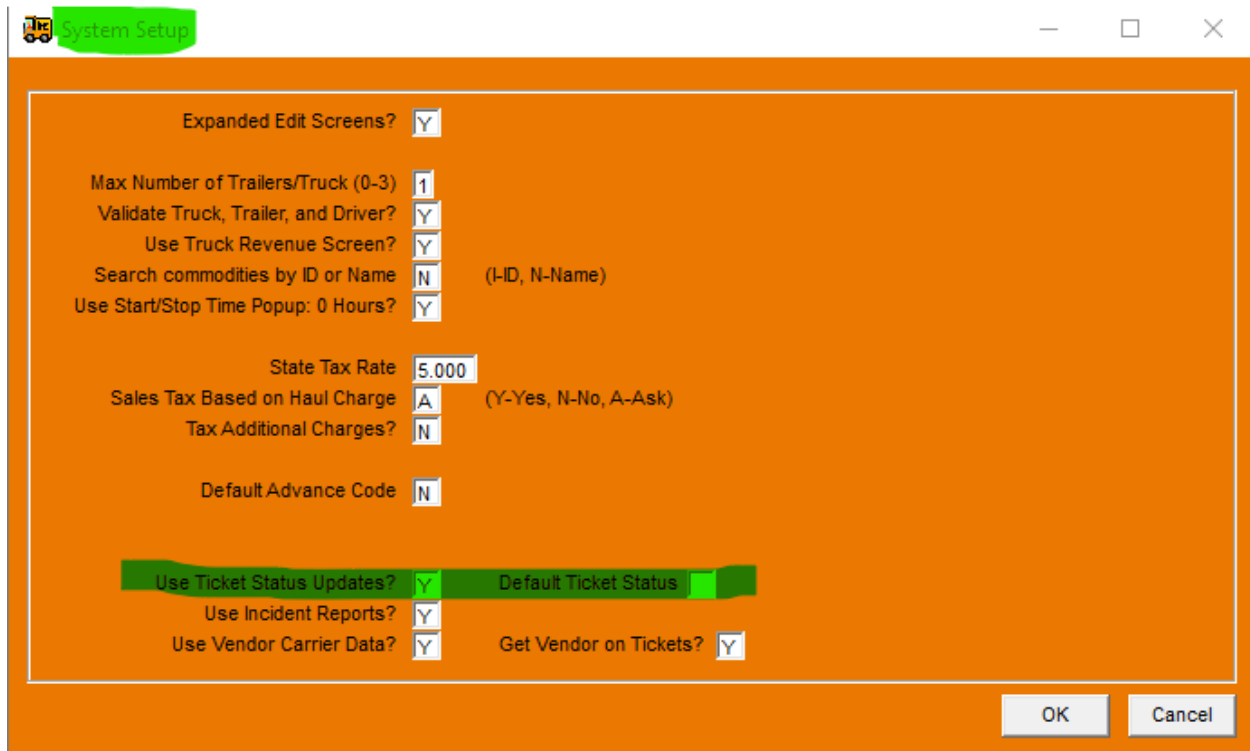


STATUSES on TICKETS

We have a useful new tool for Tickets users! We have added STATUSES to the tickets browser. To use the new STATUS tool, you of course need a tickets update, then we turn this on in System Settings. If desired you can also set up a default status. But first we should set up some statuses to choose from.

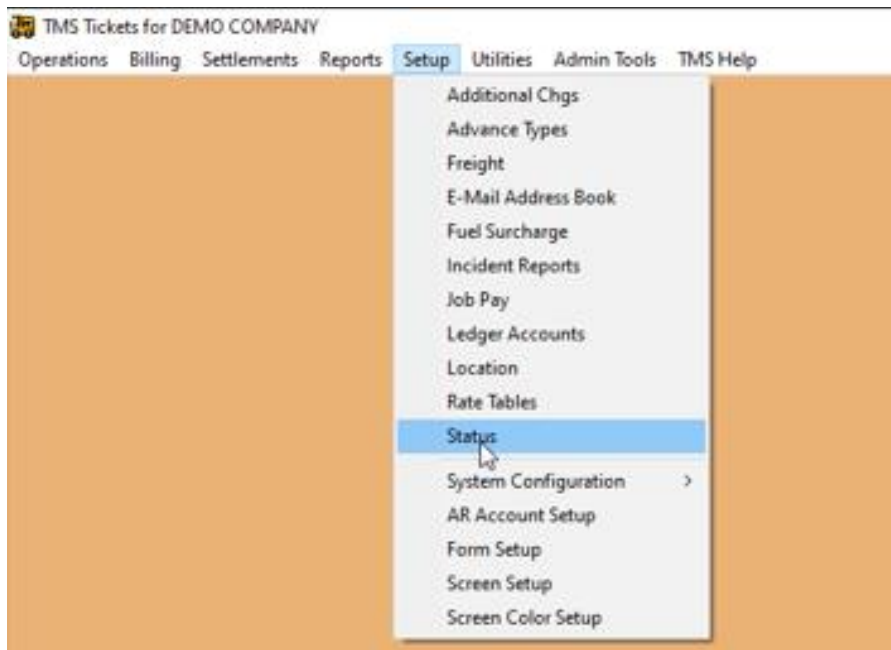


The screenshot shows a 'System Setup' window with an orange background. The window has a title bar with a truck icon and the text 'System Setup'. Inside the window, there are several configuration options with dropdown menus and checkboxes. The options are as follows:

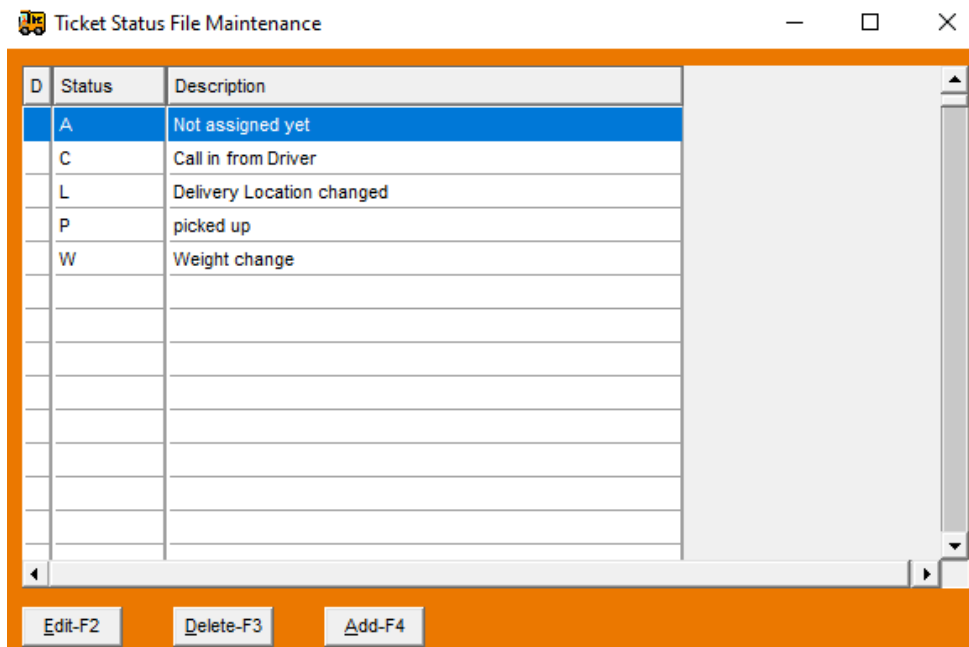
- Expanded Edit Screens? ☒ Y
- Max Number of Trailers/Truck (0-3)
- Validate Truck, Trailer, and Driver? ☒ Y
- Use Truck Revenue Screen? ☒ Y
- Search commodities by ID or Name (I-ID, N-Name)
- Use Start/Stop Time Popup: 0 Hours? ☒ Y
- State Tax Rate
- Sales Tax Based on Haul Charge (Y-Yes, N-No, A-Ask)
- Tax Additional Charges?
- Default Advance Code
- Use Ticket Status Updates? ☒ Y
- Default Ticket Status
- Use Incident Reports? ☒ Y
- Use Vendor Carrier Data? ☒ Y
- Get Vendor on Tickets? ☒ Y

At the bottom right of the window are two buttons: 'OK' and 'Cancel'.


After “turning on” use status, you will see a file maintenance for Status in our Setup Menu.




From there we can add, edit and delete statuses. These are entirely customizable to your operation. Here are just some examples.



Turning on statuses will add a STATUS button on the Tickets browser where you can add/edit/delete statuses. Any previous statuses will show in the status browser.

 Ticket Status for 26

D	Stat	Location	Date/Time	Message
	W	STORE	03/05 09:41	weight change

 Add Ticket Status

Status

Date Time

Location

Message

OK Cancel

Edit-F2 Delete-F3 **Add-F4**

AND		60.00	0.00	0.60	60.60		/ /	1099
AND		500.00	0.00	5.00	505.00		/ /	1099
AND		50.00	0.00	0.50	50.50		/ /	
AND		1000.00	0.00	10.00	1010.00		/ /	1099

age AddImage **Status** Incident Print Vendor Email Text