## Dispatching a Load

Once you have created and saved your load, you can then dispatch it to a driver, a truck (owner operator) or broker it to a carrier.

The following example will show you how to dispatch the load to a company driver.

First, in the Load Browser screen(Operations->Loads), highlight the load that you want to Dispatch

Make sure the Status (S column) is A for available. The load MUST be available in order for you to dispatch it.

ł	TMS D	isp	atch for DEM	IO COMPANY																			
- 1	Operation	s I	Billing Settler	nents Report	ts W	indows	SeTup	Utilities A	dmin 1	Tools Q	uick Call												
	📕 Loads	5														$\sim$							
	Load #	N	Agent	Ship City	St	PckDte	Time	Cons. City	St	DelDte	Time	Driver	Carrier	Type	π	s	в	м	ACT_WT	MILES	Haul Chg	Manifest #	Commodity
	355089		SUNNY	Brea	CA	03/22	12:00	Fremon	IN	1	1	,	10GESC	TMS	Π	D	D	1	0	500	2000.00	0-777794-A	
	355090		SUNNY	Aurora	IL	03/21	12:00	Fremon	IN	1	:	,	10GESC	TMS	Π	D	D	1	0	500	2000.00	0-777794-A	
	355091		SUNNY	Doylestow	PA	03/24	12:00	Fremon	IN	1	:	,	10GESC	TMS	Π	D	D	1	0	500	2000.00	0-777794-A	COMMOD PF
	355092		SUNNY	Flint	ΤХ	1	1.0	Fremon	IN	1	:	,	10GESC	TMS	Π	D	D	1	0	500	2000.00	O-777792-A	
	355093		SUNNY			1	1.00			1	:			TMS	Π	Α	Α	1	0	500	2000.00		
	355094		SUNNY	Flint	TX	1	4	Fremon	IN	1	÷	Wedekin		TMS	Π	D	D	1	0	500	2000.00	O-777797-A	
	355095		SUNNY	Anna	IL	1	00:00	Dallas	TX	1	00:00	Depp, J		TMS	AX	D	D	1	0	0	0.00	O-777795-A	
	355096	*		Homewood	IL	05/07	18:00	Reno	NV	05/08	23:59	Depp, J		EDI	AX	D	D	1	40000	0	700.00	O-777796-A	FAK
→	355098	*		Aurora	IL	06/13	00:00			1	00:00			EDI	AX	А		1	21496	0	0.00		FAK
	355099	*		Terrell	TX	10/08	4	Housto	ТΧ	10/08	:			EDI		С		S	80	0	0.00		FAK
	355100	*		Terrell	TX	10/08	1.00	Housto	ТΧ	10/08	:			EDI		Α		S	80	0	0.00		FAK
	355101		SUNNY	Flint	TX	1	00:00	Azusa	CA	1	00:00	Depp, J		TMS	AX	D	D	1	0	0	1000.00	0-777798-A	
	355102		SUNNY	Flint	TX	1	1.00	Azusa	CA	1	:	Depp, J		TMS	AX	D	D	1	0	0	1000.00	0-777799-A	
	355103		SUNNY	Flint	TX	1	1	Azusa	CA	1	:	Wedekin		TMS	AX	Α	A	1	0	0	1000.00		FREIGHT
	<u> </u>																						
	Edit-F2	2	Index	<u>C</u> ancel	Move	<u>B</u> ill S	pc-Mark	E-Mail		Brok <u>F</u> ax	Ca	Il Hist Com	modit <u>y</u> A	gentPay	Po	ost L	og		Trip Edit				
	Add-F4	ł	Search	Replicate	<u>X</u> Do	ck P	OSearch	n <u>cH</u> arge	s	<u>N</u> otes	Ma	nifest K-C	laims Lo	caEguip	Lo	ca C	arr	P	ost Load	214 Tran	Get Ref#	Images	QuickCall

Next go to the driver screen (Operations->Drivers) and highlight the driver that you want to dispatch the load to. The driver must also be in A status (available). Press the LOAD button at the bottom of the driver screen.

🚔 Dri	ver File Ma	intenance																_		
Driv	First	LName	Qual	Team	TWIC Exp	w	Trk	Trl	CellPhone	LocaCity	ST	DelDt	DelTm	Reg	Trip Id	н	Ρ	s	LICITY	LC
4128	Thomas	Brown Jr.	L5	TMS	11		446	0	7.03 227-3332	Burns Harbor	IN	1	:	IN				щ	Matteson	IL
1	Johnny	Depp		TMS	11		1	RJD2		Azusa	CA	08/11	17:11	CA		L	*	А	Azusa	CA
8940	Gustavo	Garcia	LS5	TMS	11		726	8300	<b>93</b> 6-78 <del>4-137</del> 1	Murfreesboro	TN	09/26	13:38	TN	O-777780-B			Α	Goodland	IN
3522	David	Hardel		SPC	11				2 <b>13-</b> 92 <del>8-6621 -</del>	Burns Harbor	IN	1		IN				U		
2256	Michael	Hedger	LSHT6	TMS	11		728	7048	8 <b>#5-</b> 67 <del>7-321</del> 3	Memphis	TN	02/26	16:00	TN	O- 90963-A			Ρ	Monroe	LA
7818	Lee	Wedekind	CLS6	TMS	11		149	2841	5 <del>63-</del> 2606454	Fremont	IN	06/05	14:11	IN			*	Α	Franklin Par	IL
											_									
											_									
											_									
											_									
																			1	
<u> </u>																	-	-		
Edit	F2	Index	eadhead	Advance	Pre-Disp	S	howAll	Mark	-Spc Image	5										
Add	F4 S	earch	Load	<u>C</u> all-In	Notes		Mail	Local	Load LocaSh	ip <u>U</u> serFld										
						_					_					_		_	-	

It may give you a message if your pickup date has already passed. Click Yes to continue or edit the pickup date in the load, then try loading the driver again. This is just informational, not an error.

	$\times$
Pick Up Date is 06/13/14. Current Date is 08/13/14. Do you want to continue load (Y/n)?	
Yes No	

If you had already **Pre-dispatched** this driver on another load, a box will pop up reminding you of that. You can hit Yes to continue. This is just informational.

	×
This driver is predispatched to Load #354867 Are you sure you want to assign him to this load?	,
Yes No Cance	

The dispatch screen pops up. It will prompt you for a leading manifest character. (manifest, trip and pickup number are often used interchangeably in TMS) When you dispatch the load to a driver, it creates the trip and assigns it a manifest (pickup) number. The leading character can be anything you want. Most of our customers use B for brokered loads, O for outbound and I for inbound, but there is no set rule. Just try to stay consistent with whatever you use.

Must of the data will automatically populate. You just need to type in the leading manifest character and what time you told the driver to start this trip. (date and time) It will automatically pickup the last trailer and truck that was associated with this driver. You can select a different truck or trailer by typing in the number or pressing F1 for a list. The truck and trailer also must be in A status (available).

The loaded and empty miles will calculate automatically if you are interfaced with a mileager program: PcMiler Connect, Prophesy Batch or Rand McNally. You can also type in your own miles.

	Dispatch a Load	×
i	Detailed Load Information	
i	Miles 0 Pickup Date 06/13/14 00:00 Haul Charge 0.00	Load 355098
1	Shipper ORCHARD RD BUFFER AURORA IL DU Call Dispatc	Zone
	2380 SULLIVAN RD	Status A
1	AURORA, IL 60506	Manifest D JUTO A
		Haul
1	Consignee City St Date Time Instructions	Driver 1 Depp, Johnny
	1 GLAZIER FO Coppell TX 06/17 00:00	Co-Driver None ,
	2 GLAZIER FO Houston TX 06/17 00:00	Truck 1 unny's Truck
	3 / 00:00	Trailer RJD22 monaco's 48' re
		Loaded Miles
÷	Load Notes:	Empty Miles 0
1	5300	Start Date 08/13/14
	PO - 3252889	Time 15:23
		Route
	APPT CONF#KNTJ5008963040	Disp TMS
	? CSC NANCY SCHMIDLE 570-820-1370 OR NANCY.SCHMIDLE@MDLZ.COM	
1		OK Cancel
-		

After you click ok, the trip is created. You will be prompted to print a movement bill. This can be emailed or faxed to the driver or printed off.



The movement bill (not shown) can be customized to show any information you want from the load screen.

## Doing a Call in

The driver will call in to his dispatcher to report his whereabouts, the status of the load and any problems or questions he has run into. You can record this information in the Call In screen. The Call in button is found at the bottom of the driver browser screen.

📇 Driv	ver File Ma	intenance											
Driv	First	LName	Qual	Team	TWIC Exp	w	Trk	Trl	CellPhone	LocaCity	ST	DelDt	DelTi
4128	Thomas	Brown Jr.	L5	TMS	11		446	0	708-227-3332	Burns Harbor	IN	1	:
1	Johnny	Depp		TMS	11		1	RJD2				1	00:0
8940	Gustavo	Garcia	LS5	TMS	11		726	8300	956-784-1371	Murfreesboro	TN	09/26	13:3
3522	David	Hardel		SPC	11				219-928-6621	Burns Harbor	IN	1	
•		·						<u> </u>	·	·	<u> </u>	·	<u> </u>
<u>E</u> dit-	F2	Index [	eadhead	Advance	Pre-Disp	S	owAll	Mark	-Spc Image	s			
<u>A</u> dd-	F4 S	earch	Load	<u>C</u> all-In	<u>N</u> otes		<u>M</u> ail	Loca	Load LocaSh	ip <u>U</u> serFld			

Highlight the trip you want to put the Call In on (usually, the trip the driver is currently on will be automatically highlighted.

	Message Phy-> <mark>12/31/2</mark> Haz->	1	Lic-> 12/31/ Sec->	/21	LH-> 0 Note:Driver Is F	<sup>p</sup> re-Dispat	ched To Load 354867, 100442	
	Manifest	Disp.	Date	Time	City	St	Notes	
	0-777779-A	TMS	06/26/13	11:10	GOODLAND	IN	Load Dispatched	
	0-777780-A	TMS	06/26/13	12:31	LONDON	ON	Load Dispatched	
	0-777781-A	TMS	07/29/13	10:41	MURFREESBORO	TN	Load 355060 Dispatched	
I.		TMS	01/22/14	11:05	LOUISVILLE	KY	Load 355062 Pre-Dispatched	
!		TMS	01/22/14	11:39	LOUISVILLE	KY	Load 354867 Pre-Dispatched	
		TMS	01/22/14	11:46	LOUISVILLE	KY	Load 100442 Pre-Dispatched	
	0-777795-A	TMS	05/06/14	15:02	LOUISVILLE	KY	Load 355095 Dispatched	
	0-777795-A	TMS	05/06/14	16:01	LOUISVILLE	KY	Load 355095 Dispatched	
1	0-777796-A	TMS	05/22/14	17:21	DALLAS	TX	Load 355096 Dispatched	
	0-777798-A	TMS	08/07/14	14:43	RENO	NV	Load 355101 Dispatched	
	0 777799-A	TMS	08/11/14	17:11	AZUSA	CA	Load 355102 Dispatched	
(	0-777800-A	TMS	08/13/14	15:33	AZUSA		Load 355098 Dispatched	
	Last Delivery:X	*****	•••••	∝ Phon	e:			

Press F4 to do a call in on this trip



The field names are self-explanatory. You do not need to enter the hub readings.

Manifest:	O-777800-A	<b>A</b>	Disp:	<b>MS</b>	_		
	DATE	Last Appt:	/ 00:00		Ki Ki	ec. Temp: 99	
C	DATE				HUB	TEMP	
Current:	08/13/14	16:11				99	
Last:	08/13/14	15:33	11	00:00	0	0	
Hours:	0:38						
Phone:	() -						
City/St:				z	ip:		
Comment:							
Shipper Lo Last Appt L	oc: AURORA, IL oc: ,						

After you click OK to save, a message window will pop up and you can type anything you want (or nothing at all) in regards to this call in.

Nessage	×
Driver said he was outside the gate, waiting for them to open up.	
	<b>v</b>
	OK Cancel

Click OK to save the message. Click the X in upper left corner to close the Call In screen.

## **Delivering a load**

📇 Driver File Maintenance Driv First LName TWIC Exp W Trk Trl CellPhone LocaCity ST DelDt DelTi Qual Team L5 TMS 446 0 1 : 4128 Thomas Brown Jr. 11 708-227-3332 IN Burns Harbor 00:0 RJD2 Johnny TMS 11 Depp 8940 LS5 8300 956-784-1371 09/26 13:3 Gustavo Garcia TMS 11 726 Murfreesboro TN 3522 David Hardel SPC 11 219-928-6621 Burns Harbor IN 1 Index Edit-F2 Deadhead Advance Pre-Disp ShowAll Mark-Spc Images Add-F4 Search Load <u>C</u>all-In Notes <u>M</u>ail LocaLoad LocaShip UserFld

To deliver the load, highlight the driver and hit the Call In button.

Highlight the load manifest you want to deliver and hit the Change Status button.

Haz->		Sec->		Note:Driver Is Pr	e-Dispat	ched To Load 354867, 100442	
Manifest	Disp.	Date	Time	City	St	Notes	
0-777779-A	TMS	06/26/13	11:10	GOODLAND	IN	Load Dispatched	
0-777780-A	TMS	06/26/13	12:31	LONDON	ON	Load Dispatched	
0-777781-A	TMS	07/29/13	10:41	MURFREESBORO	TN	Load 355060 Dispatched	
	TMS	01/22/14	11:05	LOUISVILLE	KY	Load 355062 Pre-Dispatched	
	TMS	01/22/14	11:39	LOUISVILLE	KY	Load 354867 Pre-Dispatched	
	TMS	01/22/14	11:46	LOUISVILLE	KY	Load 100442 Pre-Dispatched	
O-777795-A	TMS	05/06/14	15:02	LOUISVILLE	KY	Load 355095 Dispatched	
O-777795-A	TMS	05/06/14	16:01	LOUISVILLE	KY	Load 355095 Dispatched	
0-777796-A	TMS	05/22/14	17:21	DALLAS	TX	Load 355096 Dispatched	
0-777798-A	TMS	08/07/14	14:43	RENO	NV	Load 355101 Dispatched	
0-777799-A	TMS	08/11/14	17:11	AZUSA	CA	Load 355102 Dispatched	
O-777800-A	TMS	08/13/14	15:33	AZUSA	CA	Load 355098 Dispatched	
O-777800-A	TMS	08/13/14	16:11				

Choose Delivered and click OK.

Change Load Status from P
En Route
Pickup
Delivered 🤨
Hold
X Dock
Available
OK Cancel

You have just delivered your load.

If you track late deliveries, there is a setting in Dispatch that will pop up another screen at this point. This is not required and can be turned off.

rop Recording for	Load # 355098				1
City/State COPPELL,TX HOUSTON,TX ,	Date 06/17/14 06/17/14 / /	Time 00:00 00:00 00:00	Late		
				ОК	Cancel
	rop Recording for City/State COPPELL,TX HOUSTON,TX ,	rop Recording for Load # 355098City/StateDateCOPPELL,TX06/17/14HOUSTON,TX06/17/14,/ /	City/State         Date         Time           COPPELL,TX         06/17/14         00:00           HOUSTON,TX         06/17/14         00:00           ,         /         00:00	City/State         Date         Time         Late           COPPELL,TX         06/17/14         00:00         N           HOUSTON,TX         06/17/14         00:00         N           ,         /         00:00         N	City/State         Date         Time         Late           COPPELL,TX         06/17/14         00:00         N           HOUSTON,TX         06/17/14         00:00         N           ,         /         00:00         N

Now you just need to fill in the delivery details such as the delivery date and time and the drivers final location (usually, the final drop). Zone is not required.

🚔 Delivery Information	X
Trip Completion Date: <sup>B</sup> /3/13/14          Time: <sup>I</sup> /17:13          EnRoute Hub: <sup>O</sup> Ending Hub: <sup>O</sup> Delivered Trailer Status - S)potted, A)vailable         RJD22: <sup>A</sup> Driver's New Status: <sup>A</sup> <sup>A</sup> )vailable or U)navailable	
Enter Drivers Next Available Location Loc.Id. City St Zip Date Time Zone	$\Big)$
OK Cano	el

You will get a pop up informational box reminding you that the truck and trailer will remain attached to this driver when you dispatch him again. It is just informational. You can change out his truck and trailer, easily, as you dispatch.

		X
Trail RJD22 will	remain attached to Truck 1	and Driver 1
		ОК

Click the X in the upper left corner to close your Call In screen. You have successfully completed the dispatch and delivery of a load.